

CRWC
APPLICATION FOR WATER SERVICE

NAME OF APPLICANT _____
(CUSTOMER) Print

DATE APPLIED: _____
DATE DESIRED: _____
OFFICE USE

HOME PHONE NUMBER: _____
DRIVERS LICENSE #: _____
SOCIAL SECURITY #: _____
WORK PLACE: _____
WORK PHONE #: _____
CELL PHONE #: _____

SPOUSE & OR OTHER : _____
DRIVERS LICENSE #: _____
SOCIAL SECURITY #: _____
WORK PLACE: _____
WORK PHONE #: _____
CELL NUMBER #: _____

EMAIL ADDRESS _____

HAVE YOU HAD SERVICE WITH US BEFORE ___yes___ no If so, where? _____

NEXT OF KIN ADDRESS/PHONE NUMBER _____

application received by: _____
deposit: amt _____ ck# _____
connect: amt _____ ck# _____
tap: amt: _____ ck# _____
bore: \$ _____ cash/ck# _____
Guaranteed by: _____
ltr of Credit from: _____

SERVICE ADDRESS:

MAILING ADDRESS:

STREET: _____

STREET/BOX #: _____

SUBDIVISION: _____

CITY, ZIP CODE: _____

Previous address: _____ City _____, State _____ approx. dates _____

BUYING LAND FROM: _____	ADDRESS & PHONE #: _____
PROOF OF OWNERSHIP PROVIDED BY: _____	LEGAL DESCRIPTION OF PROPERTY: _____
Lot _____ Tract _____ Block _____ Section _____	

RENTING LAND FROM: _____ ADDRESS & PHONE # _____

(for office) See contract: _____ Monthly _____ Lease _____ how long _____

DESIRED WATER METER SIZE WILL BE A 3/4" BY 5/8" UNLESS OTHERWISE SPECIFIED
****A COPY OF CUSTOMER DRIVERS LICENSE REQUIRED****

PURPOSE: Concho Rural Water. (CRWC) is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration and for providing water service in accordance with Texas Commission on Environmental Quality(TCEQ) rules and regulations. This service agreement is intended to notify each applicant of applicable plumbing restrictions to protect the public's health and welfare and to establish the terms under which retail water service will be provided.

AGREEMENT BETWEEN CRWC AND APPLICANT/CUSTOMER:

A. Each applicant must sign this agreement before CRWC will begin water service. In addition, when service to an existing connection has been suspended or terminated, CRWC will not reestablish service unless it has a signed copy of this agreement from the customer seeking to be reconnected and the customer has met all other lawful conditions required for the restoration of utility service.

B. CRWC agrees to sell and deliver water to the applicant/customer and the applicant/customer agrees to purchase and receive water from CRWC in accordance with the rules and regulations of CRWC in its approved tariff on file with the TCEQ, Chapter 291 Regulations of TCEQ.

C. The application/customer grants CRWC the right to install the water meter and the pipe and appurtenances necessary to connect the meter on the property of the applicant/customer at a point mutually agreeable to CRWC and the applicant/customer. The applicant/customer will allow CRWC access at all reasonable times to its property and equipment located upon the applicant/customer's premises for the purpose of reading the water meter, repairing or replacing existing facilities.

D. The applicant/customer will install, at his own expense, a service line from water meter including a cutoff valve on the applicant/customer's side of the meter. The applicant/customer will be responsible for the maintenance and repair of this service line and will hold CRWC harmless from any claims/demands for damage to real or personal occurring beyond the point the applicant/customer connects to the water meter.

E. If the applicant/customer's property does not have a designated easement, the applicant/customer agrees to grant CRWC an easement/right of way for the purpose of installing, maintaining and operating such pipe lines , meter valves and any other equipment which may be deemed necessary for the provision of the utility and service to that applicant/customer. CRWC will restore the applicant/customer's property as nearly as possible to its original condition after installations or repairs. The applicant/customer agrees not to interfere with CRWC's employees in the discharge of their duties. The applicant/customer agrees not to tamper with or interfere with any of the equipment installed on the applicant/customer's premises.

F. Applicants for the water service where service *has not been previously provided* must submit a complete Customer Service Inspection certificate signed by a licensed inspector within 30 days after service is initiated to certify that there are no cross connections or other potential sources of contamination. Failure to submit the completed form is grounds for termination of service. The CSI must be completed and submitted before the new tap is granted.

G. The applicant/customer shall grant CRWC access to his property during regular business hours to check the applicant/customer's facilities for illegal connections, unsafe plumbing practices, or cross connections in compliance with the Chapter 290- Regulations of the TCEQ when there is reason to believe that cross connection or other potential contamination hazards exist, or after any alterations to the applicant/customer's plumbing system.

H. If CRWC notifies a applicant/customer in writing of any cross-connection or potential contamination hazard; the customer shall immediately remove or adequately isolate any cross-connections or potential contamination hazards. If a applicant/customer chooses to isolate potential hazard, the customer/applicant shall, at his/her expense, properly install, test and maintain a back-flow prevention device required by CRWC. Copies of all required testing and maintenance records shall be provided to CRWC for TCEQ review annually.

I. No application, agreement, or contract for service may be assigned or transferred without the written consent of CRWC.

J. **Enforcement :** If the applicant/customer fails to comply with terms of this Service Agreement, CRWC may terminate service in accordance with the Chapter 291 TCEQ Rules. If the customer violates the "RESTRICTIONS" below or if there are potential cross connections or other potential contamination hazards that the customer refuse to immediately remove or adequately isolate, CRWC at its option, may terminate service or install, test and maintain a back-flow prevention device at the service connection. Any cost with the installation, testing or maintenance of a back-flow device must be paid by the applicant/customer.

K. All water will be measured and billed by meters, furnished, installed, owned and maintained by CRWC. The meter and/or connection are for the sole use of the applicant/customer to serve water to one dwelling, business or property. The applicant/customer shall not share, resell, or sub-meter water to another dwelling business, property , etc without specific written authorization of CRWC and in compliance with applicable laws and regulations. All meters and water lines and other equipment furnished by CRWC(excepting the applicant/customer's individual service line from the point of connection to the applicant/customer's point of ultimate use) are and shall remain the sole property of CRWC. All Tap charges are for the privilege of receiving retail service from CRWC, not purchase of meters or lines.

RESTRICTIONS: The following unacceptable practices are prohibited by CRWC and Chapter 290, TCEQ regulations.

- A. No direct connection between the public-drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by air-gap or an appropriate back-flow prevention device.
- B. No cross connection between the public-drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection of an air-gap or a reduced pressure-zone back-flow prevention device.
- C. No connection which allows water to be returned to the public-drinking water supply, is permitted.
- D. No pipe or pipe-fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing connection, which provides water for human use.
- E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection, which provides water for human use.

LIMITATION OF PRODUCT /SERVICE LIABILITY: Public water utilities are required deliver water to the customer’s side of the meter or service connection which meets potability and pressure standards of TCEQ. CRWC will not be damaged by disruption of or fluctuations in water service whatever the cause. CRWC will not accept liability for injuries or damages persons or property due to disruption of water service caused by(1) acts of god(2) acts of third parties not subject to the control of the Utility if the Utility has undertaken such preventive measures as are required by TCEQ rules,(3) electrical power failures, or(4) termination of water service pursuant to its tariff and TCEQ rules.

FIRE PROTECTION: CRWC is not required by law and does not provide fire protection or firefighting services and does not accept liability for fire-related injuries or damages to persons or properties caused or aggravated by the availability (or lack thereof) of water or water pressure(or lack thereof) during fire emergencies. CRWC may(but is not required to) contract with individual applicants to provide water services capacities to their properties in excess of TCEQ’s domestic water system regulations so that such water volumes and additional water service capacities shall be provided only in response to and according to plans and specifications prepared by the applicant’s registered professional engineer. CRWC does not profess, state, warrant, guarantee, or imply that such additional water service capability is compliant with any state or local fire code or is adequate or sufficient for firefighting.

CUSTOMER RESPONSIBILITIES: Customers are responsible for damage to meter boxes, meters, and electronic devices. Customer is responsible for all plumbing from the customers side of the meter to the delivery point. Customers need to be able to control water by a working isolation valve. The customer is responsible for this isolation valve, also called a customer cut-off valve.

The applicant has been shown a copy of the Utility’s T.E.C.Q. ’s approved tariff and agrees to pay the rates in the tariff and abide by the requirements in this application including Drought Contingency Plan.

Applicant’s Signature

Date